



# **Safeguarding vulnerable adults Annual report 18/19**

**This is the Safeguarding partnership report about safeguarding vulnerable adults. It explains what partners have achieved between April 2018-March 2019, in relation to safeguarding adults. It also explains what they will do in 2019-2020.**

Check out our website  
<https://sloughsafeguardingboards.org.uk>



# Forward by Independent Chair: Nick Georgiou

I hope that you find this Annual Report interesting, informative and accessible. The approach taken in writing it is to make extensive use of web links so that you are able to access a lot of data and information without being faced by a welter of pages.

The focus this year has been on strengthening partnerships, sound governance and leadership through the new Slough Strategic Safeguarding Leader's group. Developments are beginning to strengthen partnership working and clarifying governance and accountability.

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# About This Document

Read this online.

Links are provided to help you find more detail.

If you need anything else,

[E-mail: \[betty.lynch@slough.gov.uk\]\(mailto:betty.lynch@slough.gov.uk\)](mailto:betty.lynch@slough.gov.uk)

(click "slide show" and "from the beginning" for the links to work-they will not work in other views).

# How to Report Safeguarding Concerns About an Adult

**Telephone:** 01753 475111 *Monday to Friday: 9am-5pm*

**Email:** [SafeguardingSloughAdultsGC@slough.gcsx.gov.uk](mailto:SafeguardingSloughAdultsGC@slough.gcsx.gov.uk) (GCSX)

(This is a secure email address)

**Out of normal office hours:** Contact the Emergency Duty Team:  
01344 786 543

Slough Borough Council's website is: [www.slough.gov.uk](http://www.slough.gov.uk) (report abuse here for adults and children)

You can also report any concerns about abuse or neglect for yourself or someone else to:

- Your GP or nurse
- A health or social care staff member in any hospital
- A voluntary or community organisation

# What Does Adult Safeguarding mean?

“Adult safeguarding means protecting a person’s right to live in safety, free from abuse and neglect.” (*Care Act guidance 2014 Department of health*)

Everyone has that right and this is the law.

Click on the link below to read the guidance

<https://www.gov.uk/government/publications/care-act-statutory-guidance/care-and-support-statutory-guidance>



# What is the Safeguarding Adult Partnership?

It is a group of leaders who work together to safeguard adults. It does this in 3 main ways;

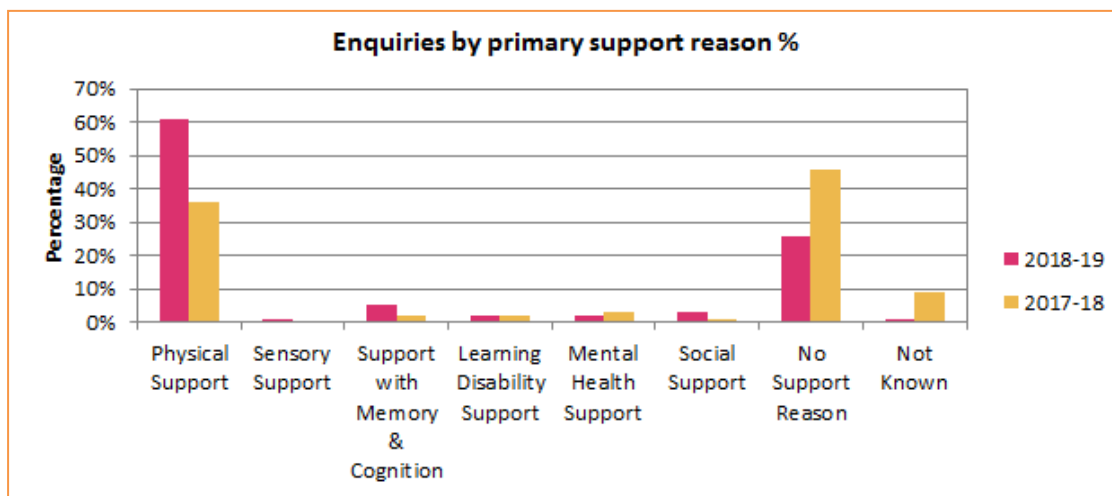
**Communication**: Informing the professional and local community about safeguarding adults.

**Co-ordination**: Safeguarding work needs to be co-ordinated to help professionals share information and develop local arrangements together.

**Challenge**: Ensuring that the local procedures work well to safeguard adults.

# Objective in 2018/19 Improving Identification of Risk to the Individual and Management of That Risk Referral Rates

Year	Concerns Received	No. of enquiries undertaken	Conversion rate
2014-15	466	90	19%
2015-16	647	93	14%
2016-17	989	367	37%
2017-18	695	118	17%
2018-19	1486	229	15%



# Why are referral rates increasing?

A rise in referral rates is identified and this is accompanied by a low proportion of referrals proceeding to s42 multi agency safeguarding procedures. This may indicate a need to revise thresholds to ensure consistency across all operational teams with responsibility for safeguarding . This will require further analysis by the QA sub-group. An audit of referrals will be carried out to address this.

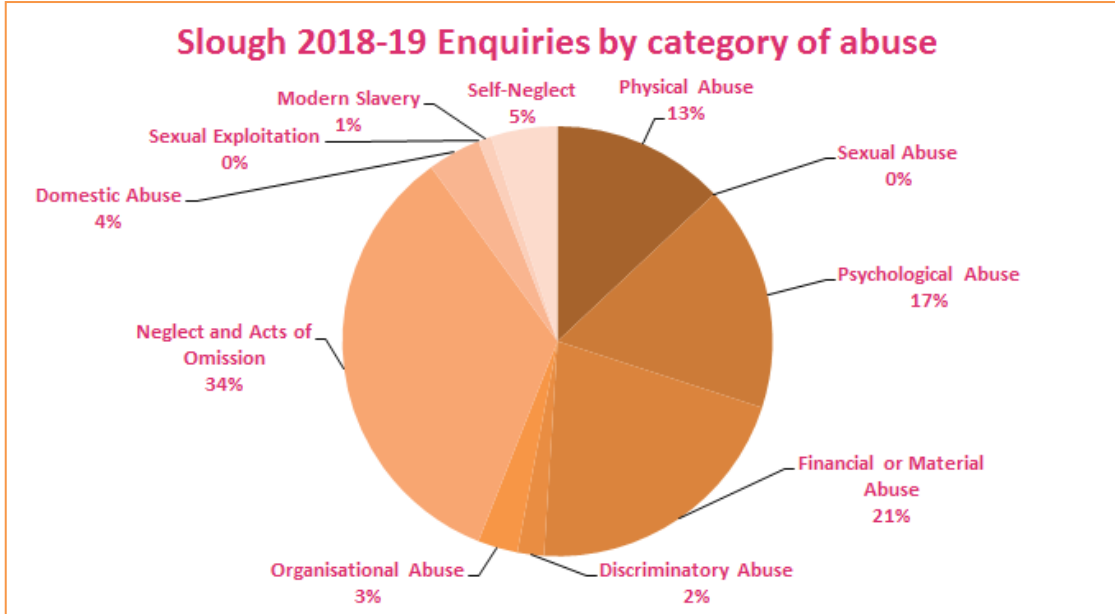
The significant rise in referrals in 2018/19, is a positive indication that our partners and the community are identifying safeguarding concerns and are able to access the referral process to Adult Social Care.



# Objective in 2018/19 Improving Identification of Risk to the Individual and Management of That Risk

The most common type of abuse was neglect (34%), followed by financial abuse (21%) and physical abuse (13%). There have been no sexual exploitation in 2018-19, or sexual abuse. Low levels of Discriminatory abuse continues (0% in 2017-18 and 2% in 2018-19). This is not to suggest that Discriminatory abuse (such as hate crime) or modern slavery have not been identified in Slough. We will cross reference safeguarding data with information held by the voluntary sector, Thames Valley Police and the Safer Slough Partnership to gain a wider understanding of the scope of these types of abuse in Slough.

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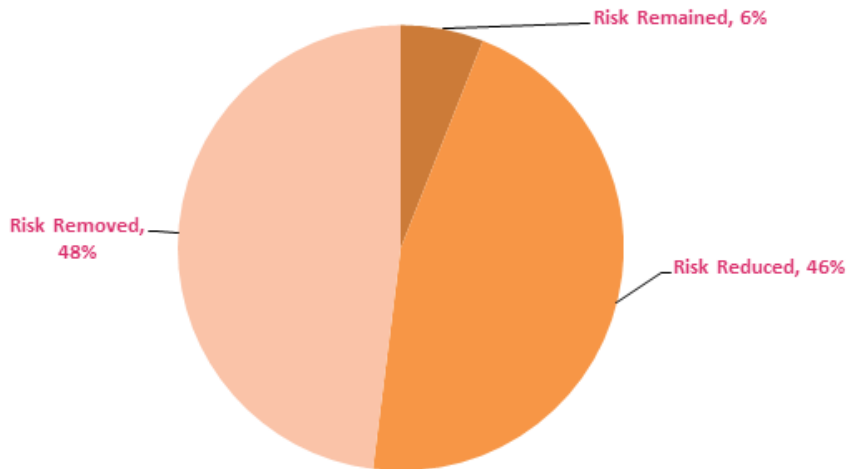
**Progress**  
Trends around types of abuse are identified via the chart.

**Next steps**  
Cross reference data with partners to gain a wider understanding of hate crime, modern slavery and exploitation.



# Objective in 2018\19 Report Improving Identification of Risk to the Individual and Management of That Risk

Where risk was identified, the level of perceived risk at the end of the safeguarding enquiry 2018/19



## Progress

As in the previous year where figures compared favourably to national and comparator group averages, performance in 2018-19 to reduce or remove risk was again very positive

## Next steps

The safeguarding vulnerable adults quality assurance subgroup will monitor throughout 2019/20

# Objective in 2019/20 report Improving Safeguarding Practice When Working With People Who Self Neglect/Hoard

2018/19 report we planned to	Progress	Next steps
<p>Create a co-ordination group to work on Early Help for vulnerable adults.</p>	<p>There has been slow progress on this due to capacity challenges.</p>	<p>Work on promoting the risk tool will begin in the summer of 2019.</p>
<p>Deliver training which is evidence informed, multi-agency and evaluated.</p>	<p>The roles of safeguarding manager in adult social care and a training and development manager in the safeguarding partners team have been appointed.</p>	<p>They will work with partners to deliver training to promote professional awareness of the tool and encourage professionals to initiate multi-agency information sharing meetings.</p>
<p>Ensure the LSCB strategy on neglect refers to parents who are vulnerable due to substance misuse, mental health problems and/or domestic abuse.</p>	<p>The neglect strategy for children has incorporated the issues for vulnerable parents, substance misuse and mental health problems and Domestic Abuse.</p>	

# Objective in 2019-2020 Report

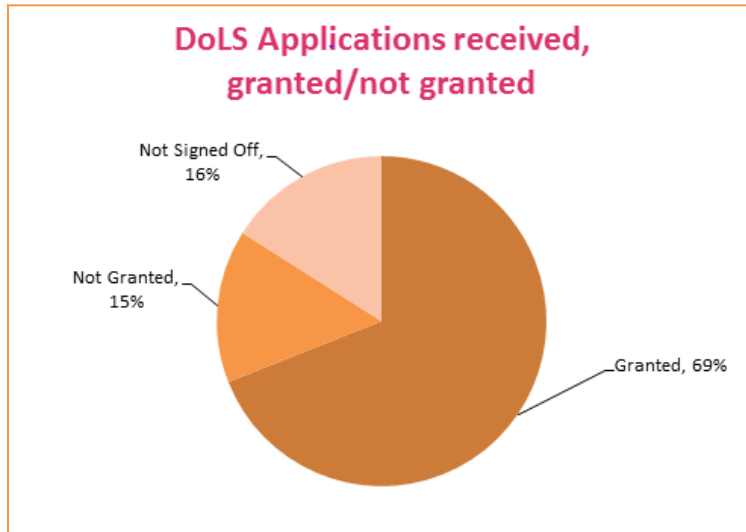
## Mental Capacity and Deprivation of Liberty Safeguards

### Mental Capacity Act and Advocacy

Of those individuals who lacked capacity, 95% were supported by an advocate in 2018-19, and 100% in the previous year. Slough's performance in this area is better than the national previous year position (78%). The type of advocate is split across family/friend or other statutory advocates.

### Deprivation of Liberty Safeguards (DoLS)

272 DoLS applications were received in 2018-19, of which 56% relate to individuals with dementia, and 23% with learning disabilities. 69% of applications were granted and 15% were not granted.



**Progress**  
Continued Improvement in  
advocacy training and  
DOLS applications

**Next steps**  
Ensure improved performance is  
sustained. We are also preparing for  
Liberty Protection Safeguards that  
will be introduced in October 2020.

# Safeguarding Adult Reviews

The Safeguarding Adult Board must arrange a review when an adult in its area dies from, or has experienced serious abuse or neglect, whether known or suspected, and there is concern that partner agencies could have worked more effectively to protect the adult. This work is led by the Safeguarding Adult Review Panel, a sub-group of the Safeguarding Adult board.

One review was published in this reporting period and key learning points were:

- Awareness raising for carers on their entitlements to support
- Pro-active professional curiosity; thinking beyond one's own role and tasks
- The need to be less task orientated and more person centred in our professional approach to our clients
- To pro-actively reach out to partners to share information

The safeguarding adult review sub-group has created an action plan and will monitor the deliver of this through 2019/20. Much of the learning will be delivered via promotion of the multi-agency risk tool through seminars and communications.

# Training April 2018 – March 2019

Over 1,900 people have attended the following training:

- Safeguarding Adults Level 1
- Prevent E-learning
- Modern Slavery E-learning
- Mental Capacity Act Level 1 Face to Face
- MCA Level 2 for Social Work and OT Teams Face to Face
- MCA Level 2 for Care Providers Managers Face to Face
- MCA Acquired Brain Injury Face to Face
- Plus a number of E-learning modules

A full breakdown is available in the link below

# Training Next Steps

A training needs analysis carried out with neighbouring areas has led to the prioritisation of the risk tool. This tool encourages practitioners to initiate information sharing with partners in relation to people who do not meet the criteria for formal safeguarding procedures, who self neglect/hoard or make choices that put them at risk.

This is a priority for safeguarding partners in 2019/20 and capacity to deliver will improve with the appointment of a permanent safeguarding manager in adult social care and a training and development manager for the safeguarding partnership team.

# Slough Strategic Safeguarding Leaders Board

This group is now established formally to lead and account for safeguarding arrangements in Slough. This has been formally agreed in a new arrangements document in the link below.

It will develop new cohesive arrangements for safeguarding, including community safety and ensuring that “contextual” safeguarding is understood locally and delivered efficiently.

<https://www.sloughsafeguardingboards.org.uk/lscb/lscb/about-the-lscb/what-we-do-working-together-to-safeguard-children>



# SAB Strategic Plan

## Progress since 17/18 report:

Identified in 2017/18 report	Progress made	Next steps
New Quality assurance arrangements	Quality assurance sub-group now meeting regularly and QA framework devised.	Need to deliver, collate data and analyse and to carry out multi-agency audits
With neighbouring SAB's develop training and delivering the risk management tool	Training pilot delivered in Neighbouring LA. Training and development manager appointed. Training needs analysis completed and risk tool training identified as top priority.	Roll out risk tool seminars. Carry out Slough specific safeguarding adults training needs analysis. Explore training that could target both children and adults.
Recruit to new business support team.	Recruitment to trainer's post underway. New partnership co-ordinator begins in post in April 2019	Appoint permanent training and development manager. Training and development for the team.

# Progress made since 17/18 report

Identified in 2018/19 report	Progress made	Next steps
Develop communications strategy.	One communications group developed to deliver on messages about safeguarding adults, safeguarding children and community safety.	Deliver a clear annual plan and support national awareness days and publicity.
Raising awareness in our local community about safeguarding adults paying particular attention to reaching out to carers	Delivered by a Pan Berkshire communications group, led by the CCG, a campaign on local busses to deliver the message about support for carers.	The pan Berkshire group will report to local partnerships on this including impact if possible.

# Next steps

The safeguarding adult board strategic plan will continue to be delivered over 2019/20. Safeguarding adult issues are governed by the new Strategic Safeguarding Leaders' group and carried forward in the Safeguarding Partnerships Board which brings together children's and adult's issues. These are developed in themed discussions in multi-agency workshops held 4 times per year. Work to bring functions together to deliver more holistically will be led by the Leaders' group.

# Key priorities for safeguarding vulnerable adults 2019/20

- Deliver training and communications to the professional community on the risk tool and devise performance measures to measure impact
- Ensure communications to the general community on exploitation of vulnerable adults
- Embed multi-agency quality assurance framework including multi-agency case audit and analysis of increasing referral rates.

**Thank you for reading, please find further information on the SAB through the below link:**  
**<https://sloughsafeguardingboards.org.uk>**

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